

### Q. Where can I drop off my passengers in Chester?

**A. There are new drop-off restrictions in Chester city centre, please note drop-offs are limited to 10 minutes. Current drop-off points are:**

- Vicar's Lane (westbound, CH1 1QU)
- Grosvenor Street (southbound, CH1 2DD)
- Pepper Street (eastbound, CH1 1DW)
- Little Roodee Car Park (Castle Drive, CH1 1SL)
- Foregate Street (eastbound, CH1 1HE)
- Hunter Street (CH1 2AR)
- Nicholas Street/BlackFriars (CH1 2XA)
- St Martins Way/Watergate Street (CH1 2LA)
- St Martins Way/New Crane Street (CH14JL )
- Delamere Street (CH1 4DS)
- City Road/Queen Hotel (CH1 3AH)

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### Q. Where can I park my coach in Chester?

#### A. The Little Roodee coach and car park

- Up to three hours -£5.50
- Three to six hours -£8
- Over six hours -£10
- Arrivals after 5pm -£5
- \*Multiple Access -£10

\*If you wish to obtain a multiple access ticket, you must first take a ticket from the entry machine, this can then be discarded and you should collect a 'Coach Ticket' from the payment machine (£10). You will also be issued with another ticket allowing you to enter and exit the Roodee for the remainder of the day.

Large vehicles which exceed the size of a standard marked bay should pay for the number of spaces occupied.

The car park is open 24 hours; vehicles may be parked overnight but should be moved by 9am the following morning.

Here you'll find a coach arrival facility with fully accessible toilets/baby change, visitor information, and a café providing free drinks for coach drivers. There are CCTV security cameras covering the site.

Café opening times: 9am-4pm (Monday-Friday), 10am-4pm (Saturday-Sunday)

Toilets open until 4.30pm

Tel: 07970 497601 or 0300 123 5059

**Q. Where are the public toilets located in Chester?**

**A. Public toilets can be found in the following locations:**

- Chester Market (Closed Mondays) Exchange Square, Northgate Street, Chester, CH1 2AR
- Chester Railway Station, City Road, CH1 3DR
- The Little Roodee Car Park, Castle Drive, Chester, CH1 1SL
- The Groves, River Dee, CH1 1SD (8am – 6pm)
- Frodsham Street, Chester, CH1 3JJ
- Grosvenor Park Pavilion, 15 Union Street, Chester, CH1 1QP (10am – 5pm)
- Bus Interchange, George Street, Chester, CH1 3EQ

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**Q. Where can I buy souvenirs?**

**A. Chester Visitor Information Centre**

They sell maps, publications, and souvenirs.

**Address:** Chester VIC, Town Hall, Northgate St, Chester, CH1 2HJ

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**Q. Which venues can cater for large groups –for accommodation and eating out?**

**A. Please contact Marketing Cheshire, we provide a FREE service which searches appropriate venues for availability and rates.**

Call 01244 405606 or email [ashley.shacklady@cheshireandwarrington.com](mailto:ashley.shacklady@cheshireandwarrington.com)

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**Q. Where can I find out more information about accessibility in Chester?**

**A. Cheshire West and Chester Council produce a booklet - *Chester City Centre Access*.**

Here, you will find information about the Shopmobility Scheme, gaining access to the Rows, parking, and toilets. Copies of this leaflet can be obtained from the Visitor Information Centre.

You can find detailed access guides for many of the attractions, hotels, eateries in Chester on the **AccessAble** website.

Alternatively, contact **DIAL House Chester**

Tel: 01244 345655

Email: [contactus@dialhousechester.org.uk](mailto:contactus@dialhousechester.org.uk)

Address: DIAL House Chester, Hamilton Place, Chester, CH1 2BH

### Q. What events are taking place in Chester?

#### A. For information on Chester go to

[www.visitcheshire.com/chester/christmas/whats-on](http://www.visitcheshire.com/chester/christmas/whats-on)

Major events taking place in Chester this Christmas include:

- Chester Christmas Market – 15th November – 22nd December
- Lanterns and Light at Chester Zoo – 15th November – 1st January 2025
- 12 Days of Christmas Parade – 21st November
- Chester Cathedral Christmas Tree Festival – 22nd November – 5th January 2025
- Santa's Enchanted Grotto – 22nd November – 24th December
- Lantern Parade – 28th November
- Dickensian Grotto at Grosvenor Museum – 30th November and 7th December
- Santa Dash – 1st December
- Santa Special at ChesterBoat – Saturdays in December
- Winter Watch Parade – 5th December
- Winter Watch & Saturnalia Parade – 12th December

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### Q. Where can I book a private guided tour and how much are they?

A guided tour of Chester is the best way of seeing the city. Tours generally last for approximately 1.5 hours so even if you are in Chester for a few hours make the most of your time here and let one of our experienced guides show you all the highlights of this beautiful city. All tours are led by fully qualified Blue and Green Badge Guides.

Private guided tours can be booked by emailing: [chesterwalkingtours@gmail.com](mailto:chesterwalkingtours@gmail.com)

A variety of public sightseeing and themed tours depart regularly from Chester Visitor Information Centre on a daily basis for both groups and individual visitors. For more info visit: **Guided Tours - Visit Cheshire**

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### Q. Who can I contact for more information?

Groups are very important to us in Chester and Cheshire and we want to make planning your visit as easy as possible.

For more information, refer to our groups guide and dedicated groups website **[VisitCheshire.com/groups](http://VisitCheshire.com/groups)**

Alternatively, you can contact us on 01244 405600  
or email [groups@marketing.cheshireandwarrington.com](mailto:groups@marketing.cheshireandwarrington.com)

